



# WHY STELS?

#### **MEET THE**

### URBANY HOSTELS

We are a young hostel company based in Barcelona created by travellers, for travellers. We work really hard every day to offer our guests much more than a cheap accommodation.

Each of our hostels has a great team of young employees who love to take care of our customers. Currently, we are looking for an intern with a traveler soul, curiosity and a great sense of customer care.

#### Does this sound familiar to you?



Join our team and you will learn about the hostel/hospitality management of all operations at a human-scale company. If you want to know how does it run an hostel, this is your opportunity. If you think about working in the hospitality industry, here we are!

As we have plenty of space in our Hostels, we will be able to organize many social events for the guests and, of course, our employees can participate in them.

Join us to experience a friendly and relaxed working environment with the opportunity to meet people from all over the world.



Do you want to live in **Barcelona**?







**Learn** about hospitality business **and meet people** from all over the world!

We offer a fun working atmosphere and free accomodation!



We are looking forward to welcoming you in **Urbany Hostels!** 

#### WHICH ARE GOING TO BE YOUR MAIN TASKS?

#### FRONT DESK

- Assisting reception colleagues
- Giving guests information about hostel regulations, explaining hostel facilities to arriving guests
- Checking guests in and out
- Promoting and selling tourist products

#### **GUEST RELATIONS**

- Welcoming guests and offering general information about the city
- Helping reception and bar with their daily tasks (customer service)
- Promoting and informing the guests about daily activities
- Helping to develop hostel events (optional)
- Promoting the company on Social Media platforms (optional)

#### F&B

- Assisting with bar service
- Serving customers
- Assist with breakfast / dinner

AND REMEMBER WE ALWAYS HAVE TO WORK AS A TEAM!





#### **REQUIREMENTS**

- Languages: the candidates must be fluent in speaking English
- Spanish is not a requirement but a communicative level would be an advantage (as any other language).
- The most important thing is that the candidate is very communicative, dynamic, outgoing and always positive.
- Flexible to work and help in different departments.

#### **BENEFITS**

- Free accommodation at our hostels shared with working colleagues
- Daily buffet breakfast (hot and cold food)
- Use for free all the hostel's facilities
- Be part of a young and dynamic team, in a relaxed working atmosphere
- Welcome pack
- Spanish lessons

#### **DURATION**

Between 3 and 6 months

**ARE YOU READY TO JOIN** 

## URBANY HOSTELS

**TEAM?**